



**FAMILY
HEALTH
CENTERS**
AT NYU LANGONE

COMMUNITY WORKFORCE NEEDS IN THE FACE OF COVID

PRESENTED BY:

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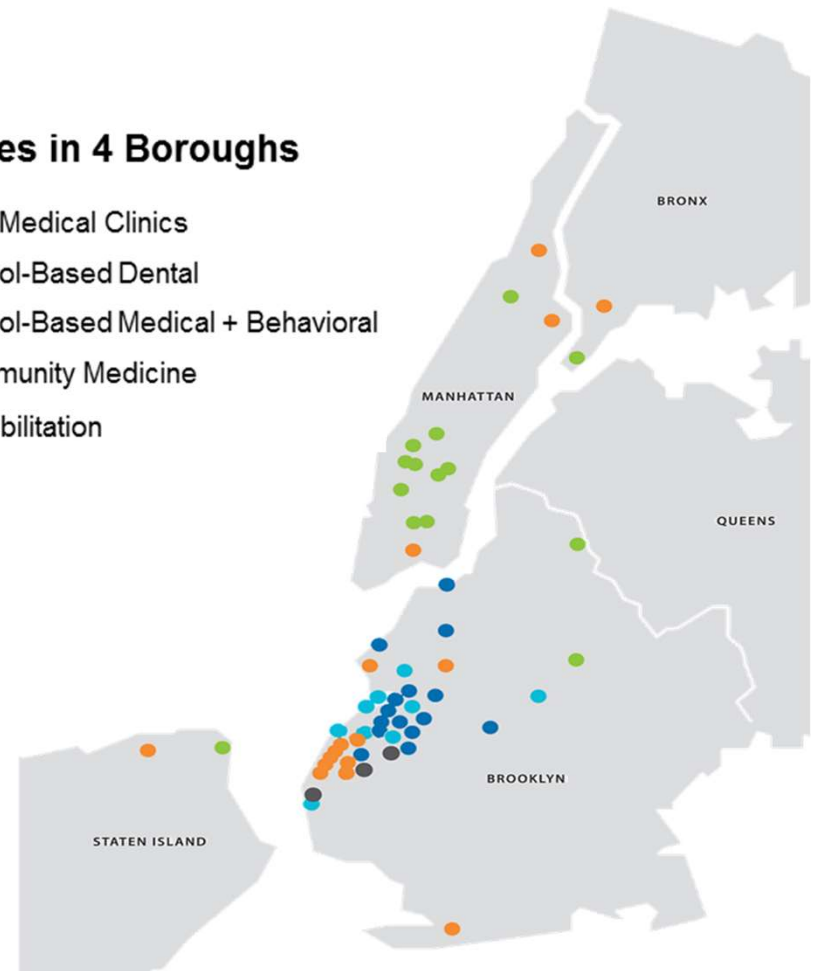
Family Health Centers at NYU Langone

Locations:

- 8 main Family Health Center sites
- 6 Dental Clinics (co-located in main sites)
- School Programs (12,000+ students)
 - 22 Medical + Behavioral Health
 - 41 School Dental Clinics
- 8 Community Medicine Sites (6,000 homeless New Yorkers)
- Sub-recipient Relationships
 - Callen Lorde Community Health Center (3 locations)
 - The Door- Adolescent Health Center
 - Premium Health, Inc. (2 locations)
 - Metro Community Health Centers (6 locations)
 - HASC (2 locations)

60+ sites in 4 Boroughs

- FHC Medical Clinics
- School-Based Dental
- School-Based Medical + Behavioral
- Community Medicine
- Rehabilitation



Key Concepts

➤ Job Preservation

- Transition to other work
 - ✓ Hospital
 - ✓ Virtual

➤ Job Creation for the newly unemployed

- What are the new needs

➤ New opportunities for engaging communities in portal activation, self management and addressing social determinants of health

➤ Technology is a barrier to accessing care

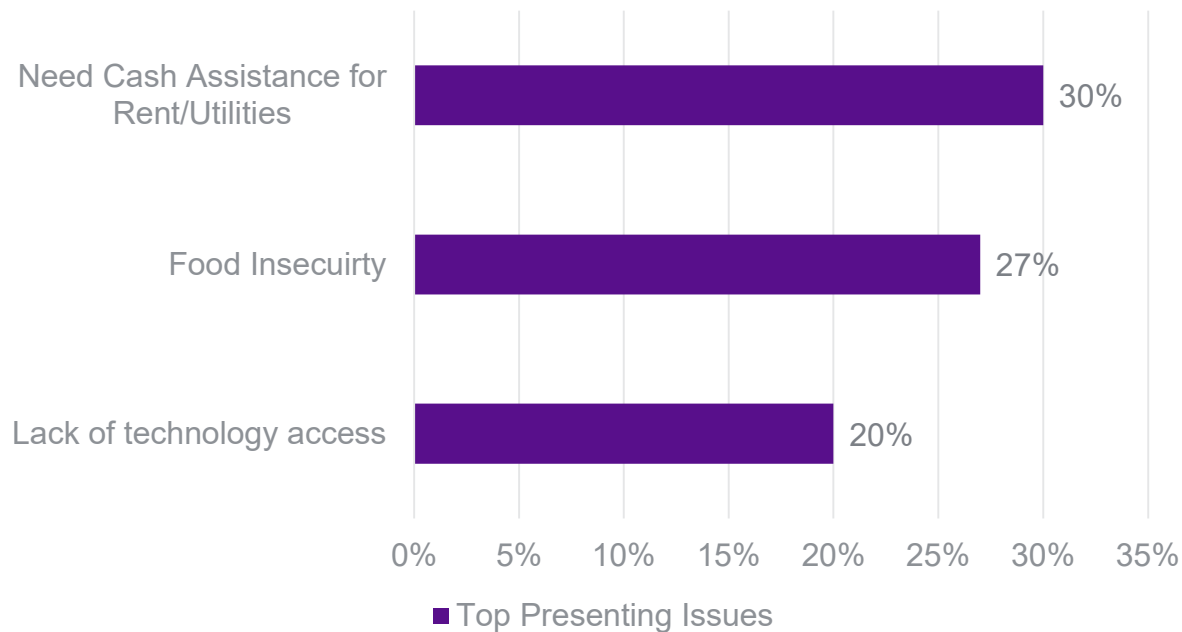
FHC's Department of Community Programs

Data Assessment –collecting needs data to drive programming

Wellness survey tracked and addressed changing needs during the pandemic among program participants:

- 1,441 Assessments conducted between April – September 2020

Top Presenting Needs Among Families

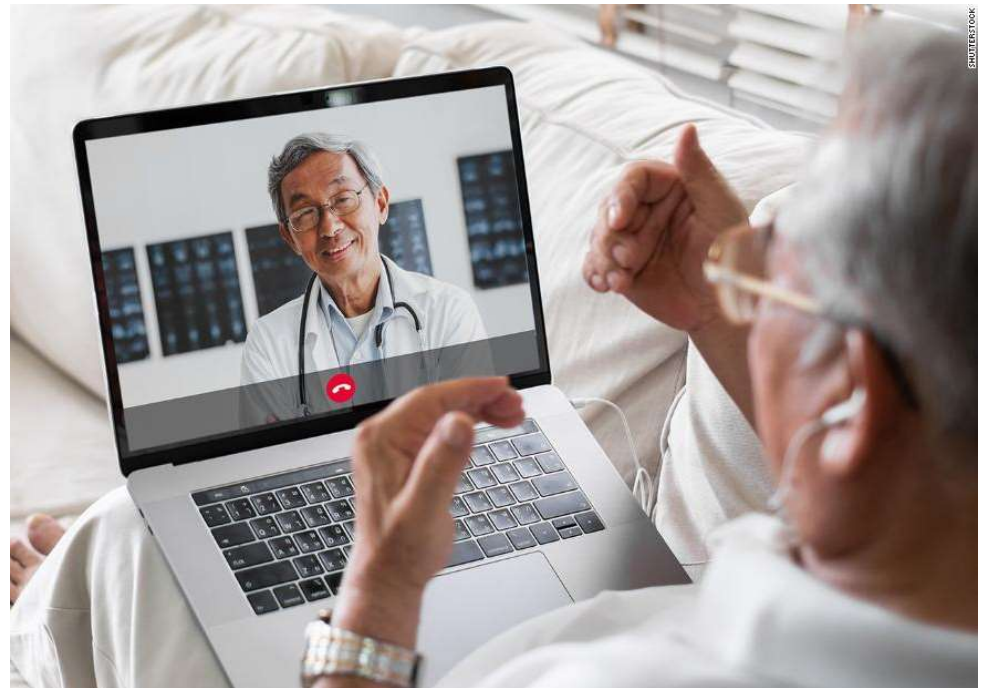


FHC's Department of Community Programs

FHC Response to Address identified needs: Technology for Seniors

Launched the Community Connections technology program

- providing computer tablets, technology training via "tech buddies," and virtual engagement programming to older adults
- goal is to reduce social isolation and improve access to health care, social activity and other needs
- also provides support/relief for caregivers



Community Engagement Opportunities for Employment

- Program collection of participant social determinant of health information is useful in outreach, education, and potential employment
 - Language spoken in the home and literacy level
 - Preferred method of contact: e-mail, text, app
 - Identified need (cash assistance, food insecurity, etc.) can be leveraged as a driver for employment (Uber driver delivery meals)
 - Financial planning documents help identify the newly unemployed from the chronically unemployed
 - Move from the education qualifications to desire to work and help others – a qualification for employment