

# Helping you improve lives for people with cognitive disabilities































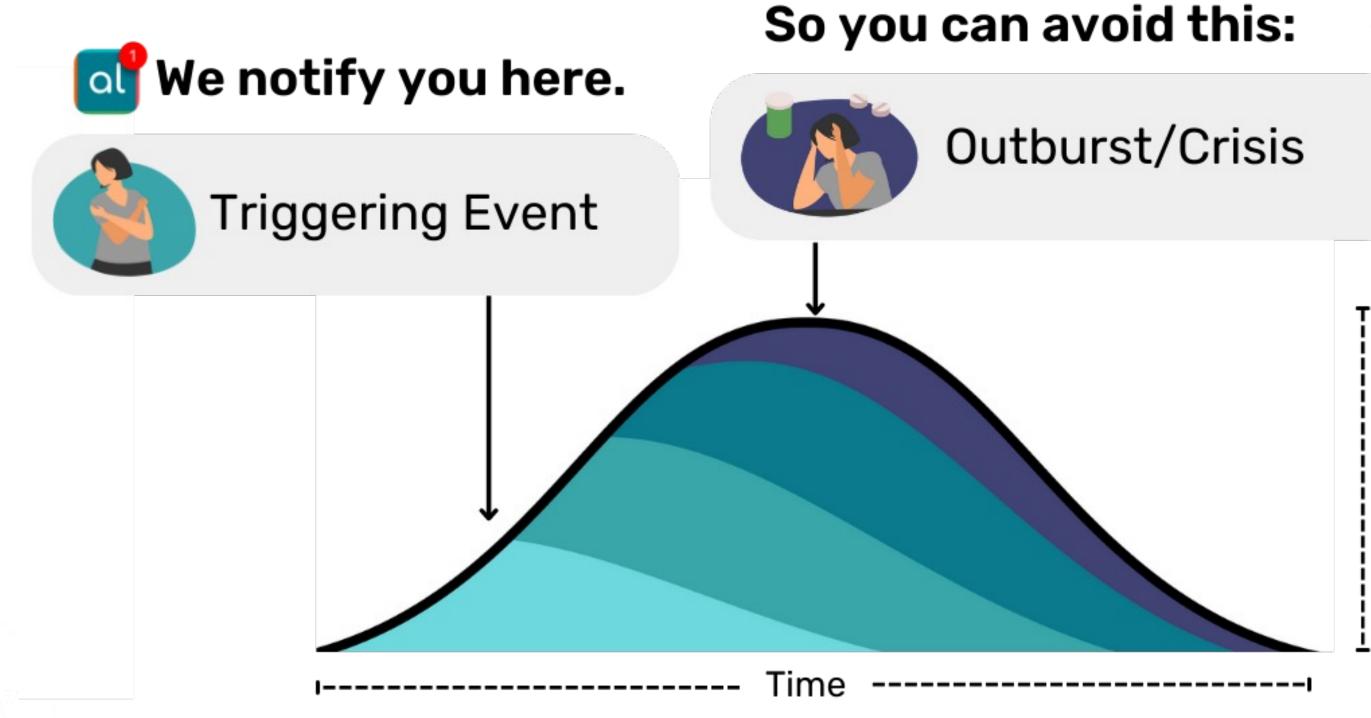








# Why Awake Labs?





Degree of Stress

# Awake Labs Technology





#### **Smartwatch App**

Worn by the person experiencing strong emotions

### Mobile App

Used by self-advocates, caregivers and support professionals



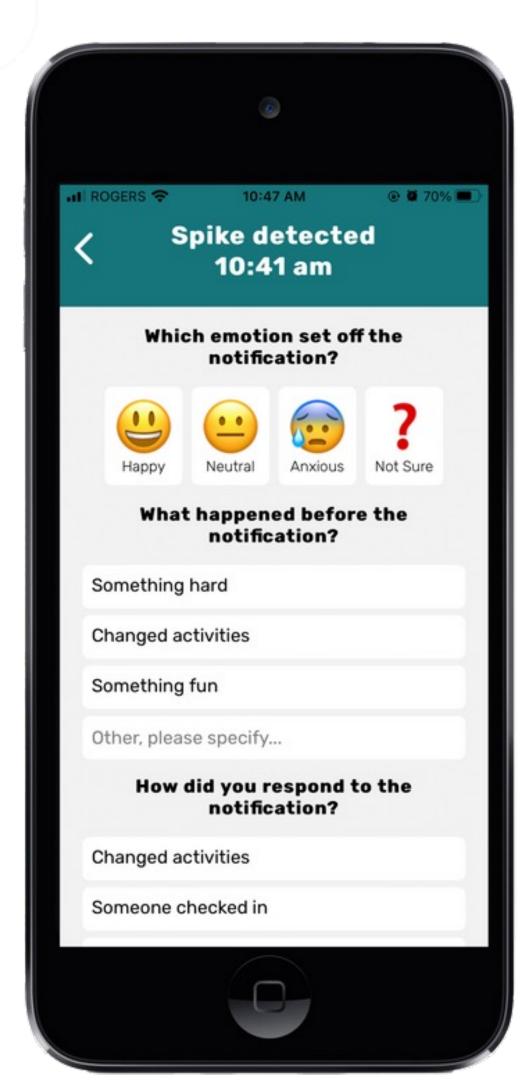


#### Web Dashboard

Used by care managers and clinicians









V Dashboara

 $\rightarrow$  Log Out



#### Notifications

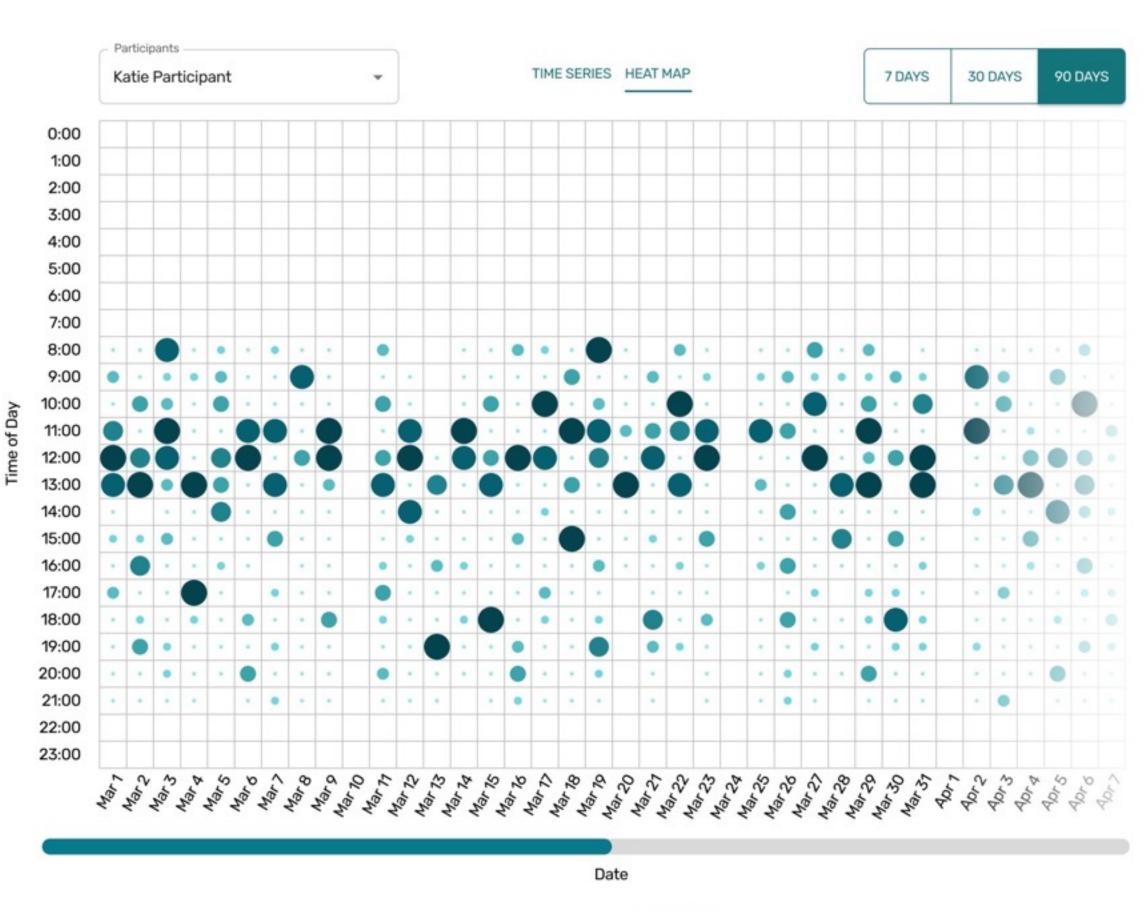
Time	Level of Emotion	Which emotion did you notice?	What happened before?	How did you respond?
15:51	STRONG	<b></b>	Something fun	Checked in
15:41	STRONG	<b></b>	Something fun	Left alone
15:36	MODERATE	<b>=</b>	Changed activities	Changed activities again
13:17	MODERATE	?	Changed activities	Changed activities again
11:40	STRONG	<b></b>	Something hard	Checked in
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# awake labs

🔒 Home

🛠 Dashboard

[→ Log Out



Least

Time spent in strong emotional state

Get in touch paul@awakelabs.com

# innovation





# vs <u>evidence-based</u>





# Performance



Transitioning from family home to agency supports

The Awake Labs technology helped eliminate an isolation protocol from a support plan and reduce PRN usage in less than 6 months. This allowed the person to fully transition into their new home 18-months faster than the agency expected and reduced clinical staff time.



## Lives in group home with roommates

Before using the Awake Labs technology, a resident had 4 separate crises over 3 months that resulted in 4 direct support staff getting a concussion. Since using the technology, this person has not been linked to any major staff injuries and staff report feeling safer at that home.



Lives at home with aging parents

With the use of the Awake Labs technology, a 25-year old non-verbal man who lives with his parents is now able to participate in his community, go to college, attend his care planning meetings, and maintain his dignity during family gatherings and social events.

# **Our team**

#### Founders



Andrea Palmer CEO



Paul Fijal Chief Product Officer

### **Clinical Operations Team**

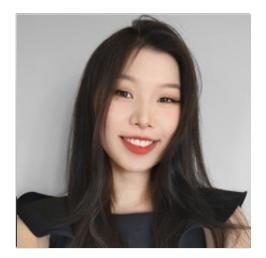


Sean Erreger LCSW

#### **Product Team**



Tanbir Ahmed Senior Backend Developer



Joanne Li **UX** Designer



Katie Verigin **Community and Operations** 







Cara Melvin LISW



Kayla Wratschko BCBA, M. Ed.

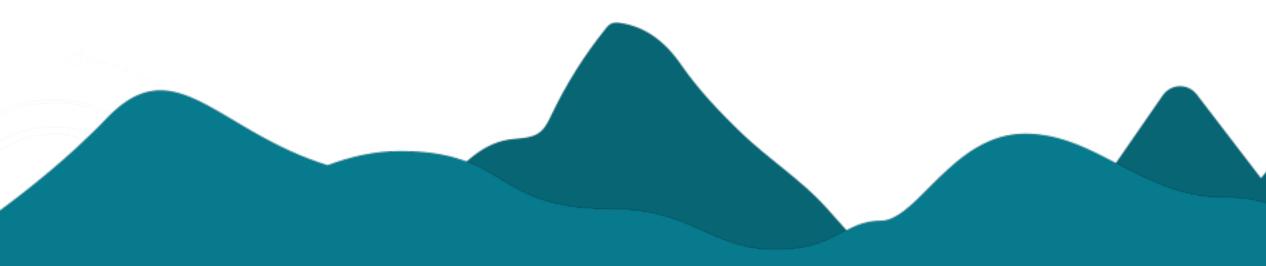
Sean Burman Full-Stack Developer



Steven Gonder **Junior Software Developer** 

# Important considerations

- Technology comfort staff, person-supported, family
- All stakeholders involved from the beginning
- Privacy & security
- Define success so you can measure your outcomes
- Plan for longevity ROI, funding sources, turnover
- IT requirements
- Technology is not a silver bullet
- Things change and that's OK! be agile and adapt





# **Technology Community of Practice**

### **CO-HOSTED WITH**

COMMUNITY LIVING North Bay

### **MONTHLY DISCUSSIONS:**

- Planning and getting started
  - & avoiding analysis paralysis
- Privacy & security
- Technology assessments
- Costs, budgets, ROI
- Staff buy-in
- Smart homes

### **EMAIL: HELLO@AWAKELABS.COM**



# **Pilot overview**

## DEFINE GOALS & SUCCESS METRICS

# DEFINE RECRUITMENT CRITERIA

TRAINING & ONBOARDING



# Phase 1: Define Success & Recruit

Example: collaboratively set pilot goals



- **Improve quality of life** for pilot participants by decreasing target behaviors related to anxiety or agitation, increasing community participation, and improving staff & participant relationships
- Improve staff safety and confidence by decreasing incidents of aggression
- Measure reduction in cost of care for pilot participants by decreasing ER visits and hospital admissions, PRN usage and/or property destruction



# Phase 1: Define Success & Recruit





- 2. Participants with anxiety-related incidents and/or behaviors
- 3. Participant home has continuous and reliable internet
- 4. Participants has a recorded history of;
  - a. ER visits and/or behavior-driven hospital admissions;
  - b. PRN use and/or incidents involving property destruction or aggression;

or

c. Target behaviors related to anxiety or agitation; 5. Staff and clinicians who enjoy innovation and are comfortable with tech



# Phase 2: Onboarding

- Awake Labs provides synchronous and asynchronous training to all Provider's staff involved in the pilot
- Awake Labs deploys the watches & mobile phones to pilot participants and staff

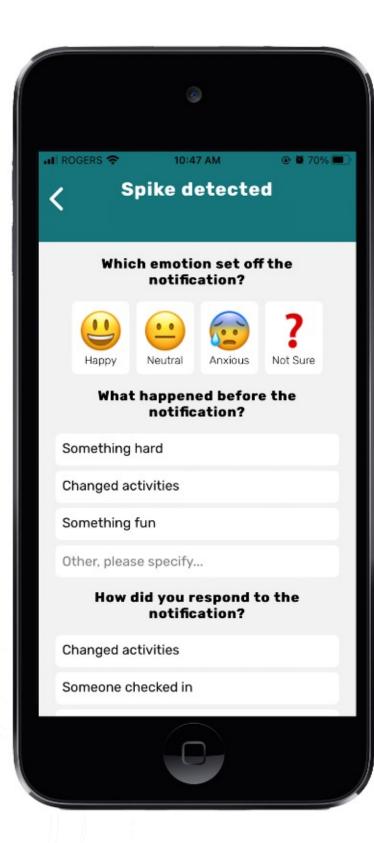


# Phase 3: Tech Introduction

- Staff and pilot participants start wearing the watch and using the technology
- Staff and pilot participants develop a daily routine with the technology



# Phase 4: Data Capture



- Participant regularly wears the watch, collecting physiological data
- Staff respond to notifications and provide contextual data



# **Phase 5: Intervention**

- With baseline and ongoing data collection, staff leverage the technology to inform their real-time daily interventions
- Clinical team uses the web dashboard to identify patterns and inform care strategies



# **Phase 6: Evaluation & Expansion**



- shared goals



### All partners review outcome data and determine the success of the pilot to reach

### Plan for expansion and further integration



# Helping you improve lives for adults with cognitive disabilities

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