

**AI**

**Executive Director, Mozilla**

# **This Algorithm Could Ruin Your Life**

**A system used by the Dutch city of Rotterdam attempted to rank people based on their risk of fraud. The results were troubling.**





**What are your  
values?**

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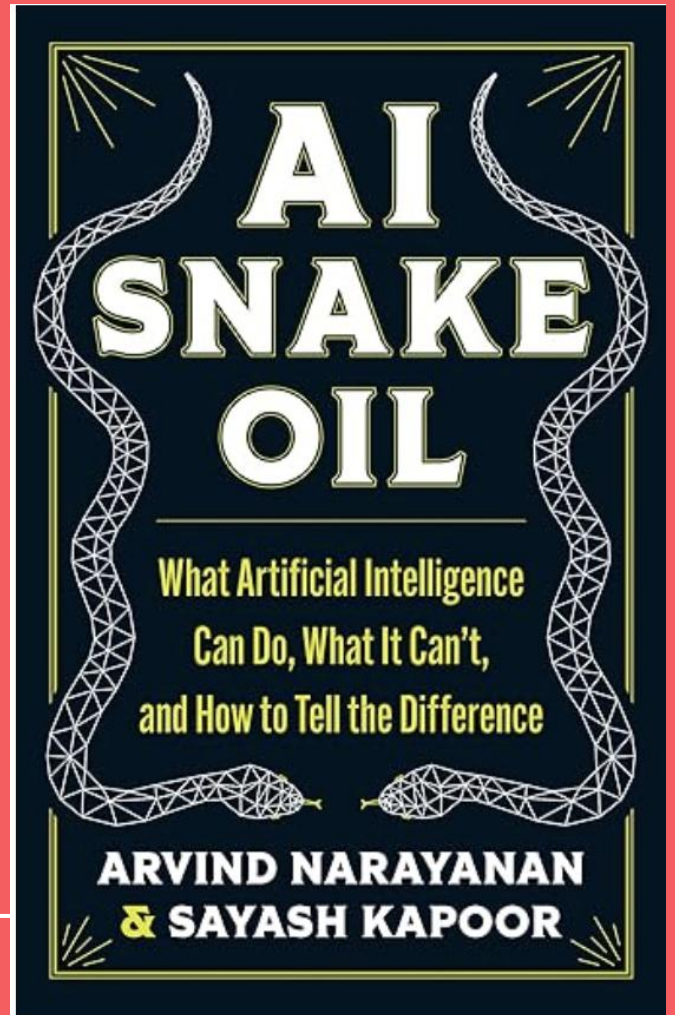
# Values-aligned Choices

- Accuracy? ... DATA
  - Fairness? ... AUDITING & REVIEW BOARDS
  - Control? ... PRIVACY
  - Cutting-Edge? ... EXPERIMENTATION
  - Conservative?... ENTERPRISE
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**What are you  
solving for?**

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What are you  
solving for?



Values + Pain  
Points =  
**Real Answers**

(not snake oil)

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# Learning

- Who is your internal team?
- Who is your set of external stakeholders?
- Where is your knowledge coming from?
- Where is your information coming from – and where is it going?
- Then: What is your living policy or set of frameworks?
- What is your feedback —loop?

**We're leading  
together.**

**Have a good use case for AI?**

**[HTTP://MZL.LA/AIUSE](http://mzl.la/aiuse)**

**Have a question?**

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